



JKI CORE POLICY

Core Eligibility

- Cores owed resulting from purchases of remanufactured products.
- All Cores are returned “like for like” (Example: a 4515Q core will not be excepted in place of a 4707QP)

Core Bank

- Cores returned in excess of what is owed will result in a “banked” condition. Core banks can be initiated by purchasing or providing excess cores than owed.

Allotted Return Period

- All cores are eligible for credit if returned within **60 days from original purchase date**.

Core Exchange

- *JKI does not “EXCHANGE” cores. All cores will be charged at time of purchase.* Cores returned and inspected within the allowed return period will result in core credit. *Excess cores or cores returned after the allotted time frame may be banked.*

Core Returns

- All core transactions will be tracked by the core part number and dollar value.
- Individual core units or value cannot be transferred between core numbers.
- Core returns will be applied to the oldest eligible core purchase. Returned cores will be valued at current published price.
- Core returns which exceed core eligibilities will result in a core bank for that core number.
- A core bank balance can be reduced by purchasing remanufactured product against the specific core number or increased by returning more cores of the specific core number.

Core Acceptance

- Cores will be subject to a full inspection for defects and quantities by J&K prior to core credit or bank addition.
- All customers should check for the following before sending used cores back to J&K:
 - Brake Cores*
 - Flared or mushroomed roller and anchor ends
 - Torch damage
 - Bent webs
 - Broken welds
 - Excessive rust (Rust Jacking)
 - Loose lining
 - Stretch
 - Air Cores*
 - Any obvious damage
 - Dents, broken posts or cracks, including cracks in the threads
 - All non-genuine product will not be returnable

*List includes most common defects and is not all-inclusive